TO: All Physicians, Independent Laboratories, and Hospitals Participating in the Virginia Medical Assistance Program

FROM: Cynthia B. Jones, Director
Department of Medical Assistance Services (DMAS)

MEMO: Special

DATE: 04/03/2014

SUBJECT: Molecular Pathology Codes No Longer Requiring a Service Authorization — Effective May 1, 2014

The purpose of this memorandum is to notify providers of changes to service authorization requirements for molecular pathology codes in the Current Procedure Terminology (CPT) range 81200-81599 and S3854. Effective with dates of service on or after May 01, 2014, codes in this range will no longer require a service authorization.

DMAS considers genetic testing medically necessary to establish a molecular diagnosis of an inheritable disease when all of the following are met:

- The member must display clinical features, or
- Is at direct risk of inheriting the mutation in question (pre-symptomatic); and
- The result of the test will have a direct impact on the treatment being delivered to the member.

It is up to the primary physician to ensure that the aforementioned criteria are met for coverage of these tests. If these criteria are not met on retrospective review of claims by DMAS, then the payment for the physician and all related laboratory claims will be recovered.

VIRGINIA MEDICAID WEB PORTAL
DMAS offers a web-based Internet option to access information regarding Medicaid or FAMIS member eligibility, claims status, check status, service limits, service authorizations, and electronic copies of remittance advices. Providers must register through the Virginia Medicaid Web Portal in order to access this information. The Virginia Medicaid Web Portal can be accessed by going to: www.virginiamedicaid.dmas.virginia.gov. If you have any questions regarding the Virginia Medicaid Web Portal, please contact the Xerox State Healthcare Web Portal Support Helpdesk, toll free, at 1-866-352-0496 from 8:00 a.m. to 5:00 p.m. Monday through Friday, except holidays. The MediCall audio response system provides similar information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider. Providers may also access service authorization information including status via KEPRO's Provider Portal at http://dmas.kepro.com.

"HELPLINE"
The "HELPLINE" is available to answer questions Monday through Friday from 8:00 a.m. to 5:00 p.m., except on holidays. The "HELPLINE" numbers are:

1-804-786-6273   Richmond area and out-of-state long distance
1-800-552-8627   All other areas (in-state, toll-free long distance)

Please remember that the "HELPLINE" is for provider use only. Please have your Medicaid Provider Identification Number available when you call.